



PIERQUIP

Technical advisor (heavy mechanic)

Are you passionate about customer service and like to evolve in an environment related to heavy vehicle mechanics? Join us and make a difference!

Pierquip, a family business specializing in new and used trailers sale, is recognized in the transport industry!

We offer

- Salary starting at \$60,000.00 / year based on your experience
- Permanent full-time position – day shift Monday to Friday
- 3 weeks of vacation (including 1 week at the Holidays)
- Sick days
- Group insurance in addition to a bank of \$1000 per year for flexible coverage
- Work clothes provided
- A work environment focused on fun and collaboration!

Your responsibilities

- Reception of customers (telephone and counter)
- Identify and understand the customer's needs and proceed to the verification of the equipment and opening of the work order
- Follow up on the work, communicate information to customers including the cost of the work
- Close work order, issue invoice and take payment
- Prepare quotes for work including parts and labor
- Do the after-sales follow-up and build customer loyalty
- Manage warranties and claims with suppliers

www.pierquip.com

Your profile

- Diploma in mechanics or another related field (an asset)
- Minimum of 3 years as a technical advisor in the field of mechanics
- Knowledge of heavy vehicle mechanics (an asset)
- Excellent communication skills (oral and written) combined with an outstanding sense of customer service
- Excellent sense of priority management and ability to work in a fast-paced environment
- French and English bilingualism (oral and written)
- Leadership, tact and diplomacy
- Sense of organization and planning
- Knowledge of Office suite software

You can apply directly on our website or contact Josée Gagnon at jgagnon@srhs.ca if you want more information.

*The use of the masculine gender has been adopted in order to facilitate reading and has no discriminatory intent

