

ARNE'S

Warranty Details

This is to certify that ARNE'S Welding Ltd. warrants to the **first purchaser** only (hereinafter referred to as "Purchaser"), the described new trailer manufactured by it to be free from defects in materials and workmanship, when properly maintained, and under normal use and services which means the loading, unloading, and transportation of uniformly distributed legal loads of non corrosive cargo, adequately restrained and secured, in a manner which does not subject the trailer to strains or impacts greater than are imposed by normal use. Total weight of trailer and cargo must not exceed the Gross Vehicle Weight Rating (GVWR) set forth on the vehicle identification plate fastened to the trailer at the factory, and the loading of each axle must not exceed the Gross Axle Weight Rating (GAWR) listed on the same plate.

Warranty shall be limited as follows; in the event that components built by ARNE'S Welding Ltd. prove defective in materials and workmanship, it shall be repaired or replaced at the option of ARNE'S Welding Ltd. (The Main Frame Rails for a period of 5 years, Cross members & Framing for a period of 1 year, Gravel Boxes for a period of 3 years, and other components built by ARNE'S Welding Ltd. for a period of 1 year.)

For applicable warrantable periods, see the [Warranty Coverage Table](#). Components or parts thereof, manufactured by persons who supply ARNE'S Welding Ltd. are warranted to no greater extent than the warranty provided by such suppliers.

The sole and exclusive remedy of Purchaser under this warranty shall be the repair or replacement, at the option of ARNE'S Welding Ltd., of any part of said trailer which was furnished and installed by ARNE'S Welding Ltd. The part in question must have failed as a result of defect in materials or in workmanship. Such a failure must have taken place under normal and accepted working conditions. Transportation to and from the repair facility are to be borne by the purchaser.

Repairs under this warranty shall be at a repair facility designated by Arne's Welding Ltd. Using an unauthorized repair facility could result in the warranty claim being null and void.

The warranty described herein is in lieu of any and all other warranties, expressed or implied. No warranty of merchantability is made, and there are no warranties, which extend beyond the description of the face hereof. The warranty provisions described herein shall not apply to any trailer which shall have been repaired or altered, without the prior approval of Arne's Welding Ltd., in any way so as, in the judgment of Arne's Welding Ltd. to adversely affect its stability, reliability, or durability; neither shall the warranty provisions described apply to any trailer which has been subjected to misuse, abuse, neglect, accident or incident.

Defects in material and workmanship must be brought to the attention of Arne's Welding Ltd., using the Warranty Claims form, within 10 days of discovery, and any correction or repairs must be commenced within 30 days thereafter. A completed Warranty Claims form must be submitted or the claim could be denied.

The warranty described herein does not apply to, and Arne's Welding Ltd. makes no warranties, expressed or implied, with respect to:

- Parts, accessories, or other items manufactured by others which are used or installed on the trailer as a result of customer specifications; (Whatever warranty is given to Arne's Welding Ltd. on such items will be passed on to the Purchaser)
- Items which, while not defective, are subject to fair wear and tear, because of which replacement may have to be made during the warranty period

ARNE'S Welding Ltd. and Purchaser agree that ARNE'S Welding Ltd. will have no liability for any cargo loss, usage loss, or other consequential or incidental damages alleged to have been caused by any defect in the trailer.

On any repair under warranty Arne's must be contacted and approval received in the form of a Warranty Purchase Order prior to any work commencing.

Warranty claims are subject to the following conditions: - No claims will be paid that have not received prior authorization including a Warranty Purchase Order Number. - Arne's reserves the right to supply warranty parts. - Any invoices covering warranty parts and labour that in Arne's opinion is excessive will be paid on the basis of the costs for such labour and parts as if the work had been done at Arne's factory. - No warranty will be paid for until faulty parts have been returned prepaid for our inspection. Warranty invoices must show the number of labour hours. Arne's will or may pay labour on all authorized repairs at a pre-approved labour rate. - Warranty Request must be in writing. No verbal or telephone requests will be authorized. - Freight and shipping charges are not warranty. - Work is to be commenced not more than 30 days from failure date and completed to factory specifications. - Arne's Welding Ltd. must authorize repairs or services before they are performed. - Arne's Welding Ltd. will pay a specified labour allowance amount for repair or replacement as determined by Arne's Warranty Personnel. - Costs and procedures will be determined at that time. Some factory instructions may be required and must be followed to completion. Service provider must complete the work as instructed.



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Warranty Coverage

Applicable Period						
Item	3 Mth	1 Vr	3 Vr	5 Vr	Per Supplier	Supplier Website Address
Main Frame Rails of I Beam construction using 100,000 lb Tensile Strength (T1) material				X		
Gravel Boxes including Conventional End Dump, 2010 Style End Dump, and Truck Boxes			X			
Cross Members (structural I Beams and Fabricated)		X				
Framing (Tubing and Formed Channel)		X				
Fabricated Components (Light Boxes, Oscillating King Pin Assy, Tipping Hinge Assy, etc.		X				
Suspension Frame Assy (Hoppers)		X				
Paint				X		
Tarps & Tarp Mechanisms					X	www.michels.ca
Hydraulic Wet Kit Power Plant					X	
Hydraulic Flow Dividers, Selector Valves, Control Valves, Pressure Relief Valves, Hoses, & Couplings					X	
Hydraulic Cylinders					X	www.customhoists.com www.ramindustries.com
Rims					X	www.butierproducts.com www.accuridewheels.com
Tires					X	www.bfgoodrichtires.com
Axles					X	www.hendrickson-intl.com
Suspensions					X	www.hendrickson-intl.com www.hutch-susp.com
Pneumatic Valves, Cylinders, Switches, Lubricators & Controls					X	
Air Bags & Air Tanks					X	www.hoosiertank.com
Height Control Valve					X	
Brake Valves					X	www.sealcocvp.com
Brake Pots					X	www.rangerbrake.net
Electric Motors (Tarp, Winch, Vibrator, etc.)					X	www.michels.ca
Lighting					X	www.grote.com
Wiring Harnesses					X	www.grote.com
All other purchased parts not identified above					X	



Warranty Claims

Make a Warranty Claim

Date:	<input type="text"/>	Model:	<input type="text"/>
Dealer:	<input type="text"/>	Serial No:	<input type="text"/>
Address:	<input type="text"/>	Delivery Date:	<input type="text"/>
Address 2:	<input type="text"/>	Failure Date:	<input type="text"/>
Dealer Claim # or Invoice #:	<input type="text"/>		
Complaint:	<div style="border: 1px solid gray; height: 80px; width: 100%;"></div>		
Cause:	<div style="border: 1px solid gray; height: 80px; width: 100%;"></div>		
Correction:	<div style="border: 1px solid gray; height: 80px; width: 100%;"></div>		
Parts Used:			
Vendor	Part Number	Part Description	Cost
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Warranty Claim Conditions

On any repair under warranty Arne's must be contacted and approval received in the form of a Warranty Purchase Order prior to any work commencing. No claims will be paid that have not received prior written authorization including a Warranty Purchase Order Number.

Arne's reserves the right to:

- Select the authorized repair depot
- Procure all warranty parts
- Invoices for labour hours (detailed on the invoice) and parts will be paid "as authorized" and based upon Arne's labour shop rates and parts costs.
- For payment of Warranty claims the following conditions must be met:
- Faulty parts must be returned prepaid for our inspection
- Work must be started within 30 days of the date of authorization
- Arne's Welding Ltd. must authorize repairs or services in writing before they are performed
- Factory instructions are the responsibility of the warranty service depot.
- The warranty service depot must complete the work as instructed or the liability falls to the warranty service depot

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